

TORQ & TRS Mounts 5-Year Limited Warranty Repair Request Form

First-Light USA will repair or replace, free of charge, at First-Light USA's option, any part due to defects in materials or workmanship. If you are unclear whether your damaged light is covered by this warranty, please contact us directly at 217-687-4048 or send e-mail to warranty@firstlight-usa.com. To receive warranty service, please fill out the form below and send it along with the damaged light to:

FIRST-LIGHT USA ATTN: WARRANTY DEPARTMENT 205 S. MAIN ST. SEYMOUR, IL 61875

NAME:
ADDRESS:
EMAIL:
PHONE #:
MAKE & MODEL OF YOUR FIRST-LIGHT USA PRODUCT:
SERIAL #:
WAS YOUR LIGHT/MOUNT ISSUED THROUGH A MILITARY UNIT OR LAW ENFORCEMENT
Y N
IF YES, PLEASE PROVIDE UNIT OR AGENCY NAME:
PLEASE GIVE A BRIEF DESCRIPTION OF THE ISSUE YOU ARE EXPERIENCING:

5-YEAR LIMITED WARRANTY

First-Light USA, at First-Light USA's option, may refund the purchase price to the original owner if unable to make the product perform the work for which it was designed by repair or replacement of a product of at least equal value. The limited warranty contained herein is the purchaser's exclusive remedy.

THIS WARRANTY EXCLUDES damage or defects caused by neglect, abuse, misuse, alteration, disassembly, improper maintenance or accidents. Batteries, or damaged caused by defective or neglected batteries are excluded from this warranty. Accessory items are also excluded from this warranty. Electronics (other than light emitting diodes (LEDs), are limited to a 3-year warranty with proof of purchase. If you are unclear whether your damaged light is covered by this warranty, please contact us directly at 877.454.4450 or send e-mail to warranty@ firstlight-usa.com.

The PERIOD OF WARRANTY shall be for five years from date of purchase of the lighting device.

We will pay to ship the repaired or replaced product to the original owner's address if located within United States. If the original owner's address is located outside of the United States, we will ship the product freight collect. If we determine the remedy is not covered under this warranty, we will notify you and inform you of service options available on a fee basis.

FIRST-LIGHT USA, LLC MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL IMPLIED WARRANTIES, TO INCLUDE BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS AND TIME LIMITS STATED IN THIS WARRANTY ARE HEREBY DISCLAIMED BY FIRST-LIGHT USA, LLC AND EXCLUDED FROM THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

ALSO EXCLUDED FROM THIS WARRANTY ARE ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING LOSS OF USE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

